



Important Contact Information for Niles City Schools Insurance Plans

Anthem Health Guide (claims, customer services, FSA, HSA, ID cards etc.)	833-331-1067
Caremark Rx Card (order meds, check cost, ID cards, pharmacy locater)	888-202-1654
Delta Dental (dental claims, customer service)	800-524-0149
EyeMed Vision Care (vision claims, customer service)	866-939-3633
Voya (customer service)	800-955-7736

Anthem BCBS	www.anthem.com	(to access claim and provider info)
Caremark Rx Card	www.caremark.com	(to access claim and provider info)
Delta Dental	www.deltadentaloh.com	(to access claim and provider info)
EyeMed	member.medmutual.com	(to access claim and provider info)
Voya	my.voya.com	life insurance

CBIZ Benefits and Insurance Services*

*Call for help with unresolved claims/benefit issues after contacting the insurance company's customer service departments.

Account Management
Phone 614-793-2455
Fax 614-793-2679
Stacey Nelsen stacey.nelsen@cbiz.com

Always ask for the name of the customer service representative with whom you wish to speak with, and please save all documentation (bills, etc.) for claims issues.